Privacy statement Et Emergo VOF

We process your personal data in the context of our services. We have drawn up this privacy statement to inform you about how we handle your personal data.

This privacy statement was last modified on April 14, 2019.

Contact details
The personal data are processed by:

Et Emergo VOF, Chamber of Commerce number 58775277
Dalenk 26, 7371 DE Loenen, 06-13912658, info@et-emergo.nl

Et Emergo obtains personal data from you, for example the data you provide to us via the website, email, telephone, app and verbally. In addition, we can obtain your personal data from third parties in the context of our services (such as, for example, from your employer during a coaching process).

Personal data
Et Emergo processes the following categories of personal data:

- Contact details, such as email address and telephone numbers
- First and last name
- Address data
- Date of birth
- Gender
- Content of communication
- Intake questionnaires

For the newsletter and the PTG questionnaire we only process:

- First and last name
- E-mail address

Purposes

Et Emergo processes this personal data for various purposes, such as:

- Maintaining contact;
- Good and efficient services;
- Carrying out administrative actions;
- Improvement and evaluation of the services;
- Billing;
- Collecting money and, if necessary, taking collection measures;
- Compliance with legal obligations;
- If necessary, conducting disputes;

Regarding the newsletter and the PTG questionnaire:

- Personalizing our newsletter and emails;
- Sending your results once you have completed the PTG questionnaire;
Principles
We process certain personal data to implement the agreement with you, or the agreement with your employer, or to be able to comply with a legal obligation.

We also process personal data, because Et Emergo has legitimate interests in this. These legitimate interests are:

- Being able to provide its services as efficiently as possible;
- Improving its services;
- The protection of its financial interests;
- Evaluating the effectiveness of its services;

If personal data are processed on the basis of permission, this will be requested separately.

 Provision to third parties
Et Emergo can exchange personal data in the context of its coaching services. Et Emergo may use third-party services for the aforementioned purposes, such as other coaches / practitioners, suppliers of support services, accountant, etc. In this context, personal data may be provided to these third parties. These third parties may only process your personal data for the aforementioned purposes.

Because we use MailChimp, your email address and name are transferred to the MailChimp servers and stored there. Mailchimp also has the right to share this data with sub-processors.

Finally, your personal data can be provided to third parties when Et Emergo has to comply with a legal obligation. Et Emergo will not provide your information to third parties for commercial or charitable purposes.

Links
The Et Emergo website may contain links to other websites. Et Emergo is not responsible for the content or privacy protection of these websites. We therefore advise you to always read the privacy policy of the websites in question.

Transfer of your data outside the EEA
Your personal data can be processed outside the EEA. The EEA is the European Economic Area, made up of the countries of the European Union, Liechtenstein, Norway and Iceland.

In addition, your data may be stored by third parties outside the EU when using Google Analytics, LinkedIn or Facebook when you are using this. These parties are "EU-US Privacy Shield" certified, so that they will comply with European privacy regulations.

How long we keep your data
Et Emergo will not process your personal data longer than necessary for the purposes it has stated in this privacy statement. This means that your personal data is kept for as long as it is necessary to achieve the relevant goals. Certain data must be kept longer, because Et Emergo must comply with legal retention obligations, such as the tax retention obligation.

Your rights
You have the right to request Et Emergo to inspect your personal data. After receiving your request, you will receive an overview of your personal data within 1 month. If this shows inaccuracies, you can request that your data be amended, supplemented, removed or protected.

You can also request Et Emergo to send your personal data or you can object to the processing of your personal data due to special personal circumstances.
Questions about this privacy statement or a request about the processing of your personal data can be sent to:

**Et Emergo**

*Dalenk 26, 7371 DE Loenen.*

06-13912658

*info@et-emergo.nl*

If you have a complaint about the processing of your personal data by Et Emergo, please let us know. If you do not come to an agreement with us, you have the right to file a complaint with the privacy supervisor, the Dutch Data Protection Authority. You can contact the Dutch Data Protection Authority for this.

**Changes to the privacy statement**

This privacy statement was last modified on April 14, 2019.

**Et Emergo** can adjust this privacy statement. New versions are always published on the website. If you want to be kept informed of changes, we advise you to consult this statement regularly.